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PATENT APPLICATION 09/862,814

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Technology Center 2100

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Serial No.:

Date Filed:

Group Art Unit:

Examiner:

Title:

John C. Seibel et al...

09/862,814

May 21, 2001

2177

Lu Kuen S.

WEB-BASED CUSTOMER PROSPECTS HARVESTER SYSTEM

MAIL STOP – AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 I hereby certify that this correspondence is being deposited with the United States Postal Service as Express Mail No. <u>EV352393748US</u> addressed to: Mail Stop – AF, Commissioner of Patents, Office, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

Gay Howard

April 26, 2004

Date

Dear Sir:

RESPONSE TO FINAL OFFICE ACTION

In response to the Final Office Action mailed February 26, 2004, Applicants respectfully submit the following amendments set forth below and requests favorable action thereon.

Amendments to the Detailed Description begin on page 2.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks/Arguments begin on page 7 of this paper.

04/28/2004 SSESHE1 00000075 09862814

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